

# Bilt-Rite Terms and Conditions

*This price list supercedes the prices and terms of sale in al Bilt-Rite Orthopedics & Safety Catalog Publications.*

## **PAYMENT TERMS:**

**2% 10 Days, Net 30 Days**, f.o.b. Newportville, PA. New and unestablished orders will be shipped C.O.D or Credit card. Payment by all major forms of credit cards will be accepted. Accounts automatically go on credit hold after sixty (60) days. A \$25.00 charge will be applied to all returned checks.



## **FREIGHT TERMS:**

All products will be shipped by UPS Ground Service unless otherwise notified. No freight charges will be applied on orders over **\$350.00** within the continental U.S.A. All truck shipments will be shipped collect.

## **MINIMUM ORDERS:**

Orders for any size purchase will be accepted. There is no minimum purchase at Bilt-Rite. No minimum order charge will be added to back orders, samples or replacements.

## **DROP SHIPMENTS:**

There will be a \$2.50 fee applied for each drop shipment on orders of \$50.00 or less. Orders over \$50.00 will not incur a drop-ship charge.

## **SIZING:**

There is a **\$1.00 charge per X over stock sizes** to cover additional costs.

## **WARRANTY:**

**All Bilt-Rite Orthopedics & Safety, Inc. products are warranted to be free of material or workmanship defects. Any defective merchandise will be repaired or replaced at the discretion of Bilt-Rite. There are no implied or expressed warranties, including the fitness of the product for certain medical conditions.**

## **EFFECTIVE DATE:**

This catalog and price list is effective as of **SEPTEMBER, 2005** and is subject to change without notice. All merchandise will be invoiced at the prices and terms prevailing on date of order.

## **PRICE CHANGES:**

Prices are subject to change without notice.

## **SAMPLE POLICY:**

**Bilt-Rite Orthopedics & Safety, Inc.** will invoice customers for samples. If samples are returned within 30 days of invoice and are resaleable, sample price will be credit at purchase price. This does not include the freight cost. Also, **Bilt-Rite Orthopedics & Safety, Inc** will send samples at our own discretion.

## **RETURN GOODS POLICY:**

All standard, non-custom products may be returned for credit. A Return Authorization should be requested to ensure proper return and credit. Custom, damaged or used product may not be returned. A restocking charge will be applied after 60 days from date of invoice. Returns are not accepted **after 120 days**.

There will be an inspection and restocking charge of 20% on all returns if the merchandise is in the original containers, has not been used, and can readily be restocked. The charge will be 30% on all returns if the merchandise has not been used, but repackaging is necessary. Refused orders are also subject to a 20% restocking charge.

## **RECEIVING:**

The customer should refuse damaged goods. Freight damage should be noted on the carrier delivery papers and signed by the carrier driver and Bilt-Rite Orthopedics & Safety, Inc. Customer Service Department notified in accordance with the procedure outlined below.

Any discrepancies between the quantity shipped, as noted on Bilt-Rite Orthopedics & Safety, Inc. packing slip and the actual quantity received are to be noted on the freight carrier's bill of lading. Customer should notify Bilt-Rite Orthopedics & Safety, Inc. Customer Service Department at 1-800-390-9106 within 48 hours.